



It's a fact. Every day, around the clock, Nicor Gas delivers clean, safe and affordable natural gas, dependably – and our 2.3 million customers deserve it. It's what we've done safely for more than 160 years, and we're committed to do it for many more.



**IT'S
— A —
FACT**

Safety is our number one value.

- **It's a fact:** Thanks to our safe and modernized infrastructure and storage facilities – we can meet demand throughout the year, even when the weather turns – so no customer loses access to heat when they need it most.
- **It's a Fact:** Nicor Gas employees work around the clock to ensure there are no major service outages during weather events like polar vortexes and extreme winter arctic blasts.
- In fact, during the coldest hour of the coldest day of the storm, Nicor Gas delivered nearly two-and-a-half times the highest quantity of electricity ever delivered by the electric grid during any hour for consumption in Northern Illinois.

Nicor Gas' delivery system is designed to reliably meet customer demand throughout the year.

Unlike a system that may include above ground lines which could be knocked down by heavy winds or snow, it's a fact - Nicor Gas' resilient natural gas delivery system is below ground.

- **It's a Fact:** The electric grid in Northern Illinois experienced 2,645 weather-related outages in 2022, while natural gas distribution in Illinois has a 99.999957% reliability rate. ([2022 ComEd Electric Power Delivery Reliability Report / Global Energy Institute](#))
- **Did you know?** Nicor Gas' 34,000-mile distribution system is longer than the circumference of the earth – which means it's long enough to wrap around the world!

Affordability matters.

- **It's a Fact:** Natural gas is the most affordable source of energy. ([DOE](#))
- **It's a Fact:** Winter residential heating with natural gas saves homeowners more than 40% compared to homes using electricity. (source: [EIA](#))
- In times of various cost increases, Nicor Gas is committed to supporting customers beyond providing dependable energy service by addressing support for their basic needs.
- **It's a Fact:** In 2023, Nicor Gas applied nearly \$50 million in company and third-party resources to assist income-eligible customers.