

# Important information

about inspection work in your area

## Dear Customer:

In the coming days you will see Nicor Gas, or one of its trusted contractors, performing routine inspections in your neighborhood. Nicor Gas, along with its contractor KS Energy, will be inspecting underground facilities in your neighborhood.

### Inspect Sewers

Sewer inspections are part of Nicor Gas' safety practices. If your sewer service is not accessible from the street, KS Energy will make contact with you to coordinate a sewer line inspection from inside your property. There will be no interruption to your natural gas or sewer service during the inspection unless repairs are needed. Vital information from the inspection will be marked on lawns and sidewalks with spray paint.



Nicor Gas is responsible for maintaining the underground system that safely carries reliable natural gas to homes and businesses in your area. We appreciate your patience and thank you for your understanding as we complete this important work.

Ensuring the safety of every family we serve is our highest priority. With the ongoing COVID-19 pandemic, please recognize that our employees and contractors have been advised to take precautions when interacting with customers and taking all necessary hygiene precautions, as recommended by the Centers for Disease Control and Prevention (CDC) including avoiding handshakes, maintaining a 6-foot distance and wearing protective gear, when necessary and appropriate.

## Questions?

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### Affected areas

- W. Blackhawk Dr. Grant St.
- E. Blackhawk Dr. S. Lafayette St.
- Crest Ct. S. Lincoln St.
- S. Franklin St. S. Washington Ct.
- W. Franklin St.

### For your safety

All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractor working on this project is KS Energy.

### Restore landscaping & pavement

We understand that you value the appearance of your property. If excavation activity is needed to complete our inspection, Nicor Gas will restore landscaping and paving impacted by our inspections to the condition in which we found it. Temporary restoration of some areas may be necessary until permanent restoration can be completed.

### Our commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.

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